OneSpace

1 Central



OneChat

Clarity for your Community Chats

Community WhatsApp groups are **full of noise**. **Important updates**, **service issues** and **real concerns** get **buried** under **everyday chatter**.

OneChat pulls those groups into **Central** and turns the haystack into **clarity**. See what is actually happening in your community, who is involved, and what needs attention, **without living inside WhatsApp**.

Finally, a clear view of the conversations that matter.

SEE WHO BELONGS

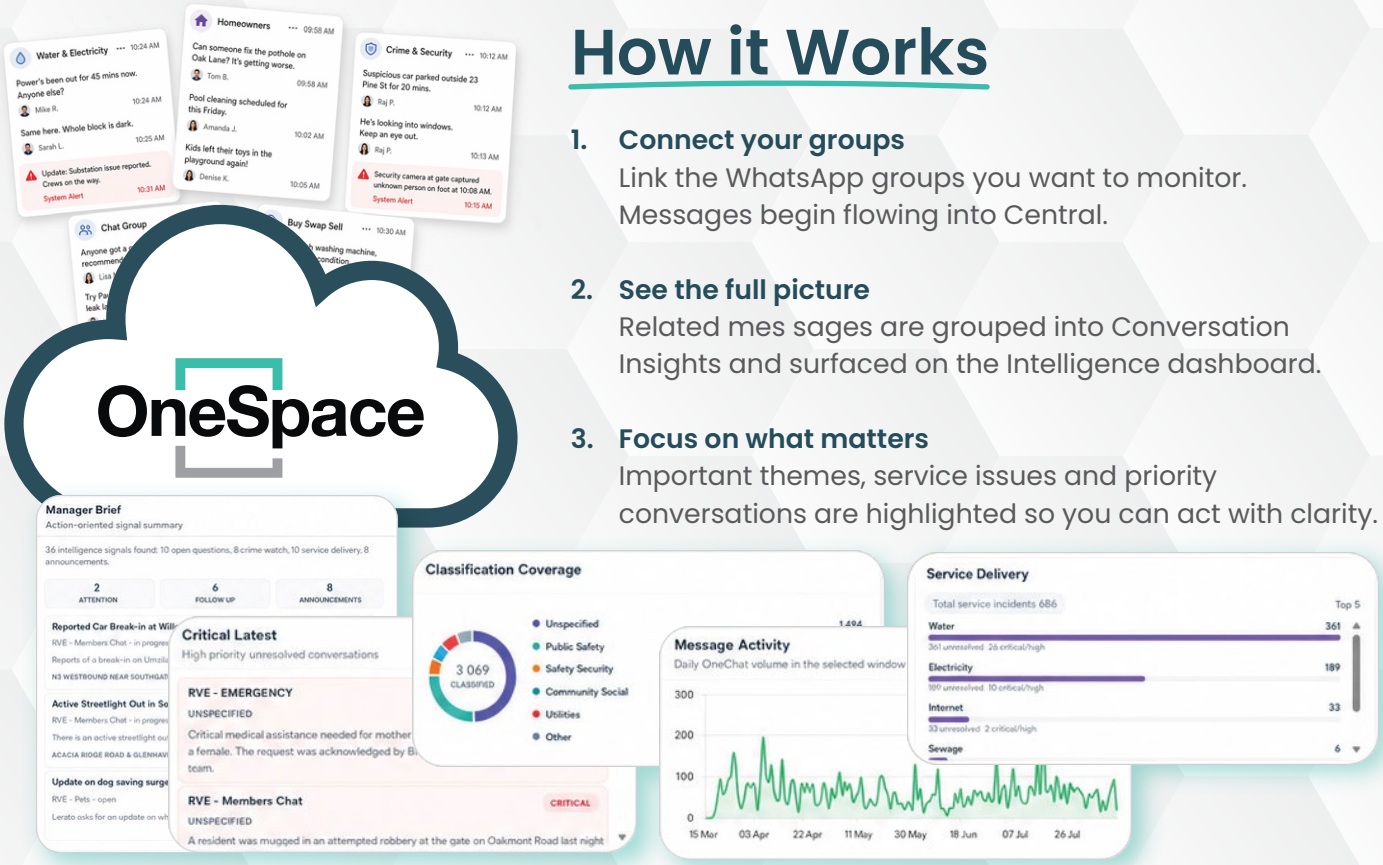
Gain clear visibility of every member across your connected WhatsApp groups, with automatic attempts to link them to people records in Central where a match exists.

GET THE FULL PICTURE

Related messages are intelligently grouped into Conversation Insights, so you can understand the real discussion without wading through every individual post.

KNOW WHAT MATTERS

Important themes, service issues and priority conversations are surfaced on the Intelligence dashboard, helping you focus on what actually needs attention.



How it Works

1. **Connect your groups**
   Link the WhatsApp groups you want to monitor. Messages begin flowing into Central.

2. **See the full picture**
   Related mes sages are grouped into Conversation Insights and surfaced on the Intelligence dashboard.

3. **Focus on what matters**
   Important themes, service issues and priority conversations are highlighted so you can act with clarity.

Clarity Over Noise

Important updates no longer get buried under everyday chatter.

Know Who Belongs

See every member across your connected groups, linked to people in Central.

Contextual Insight

Related messages are grouped so you see the full conversation at a glance.

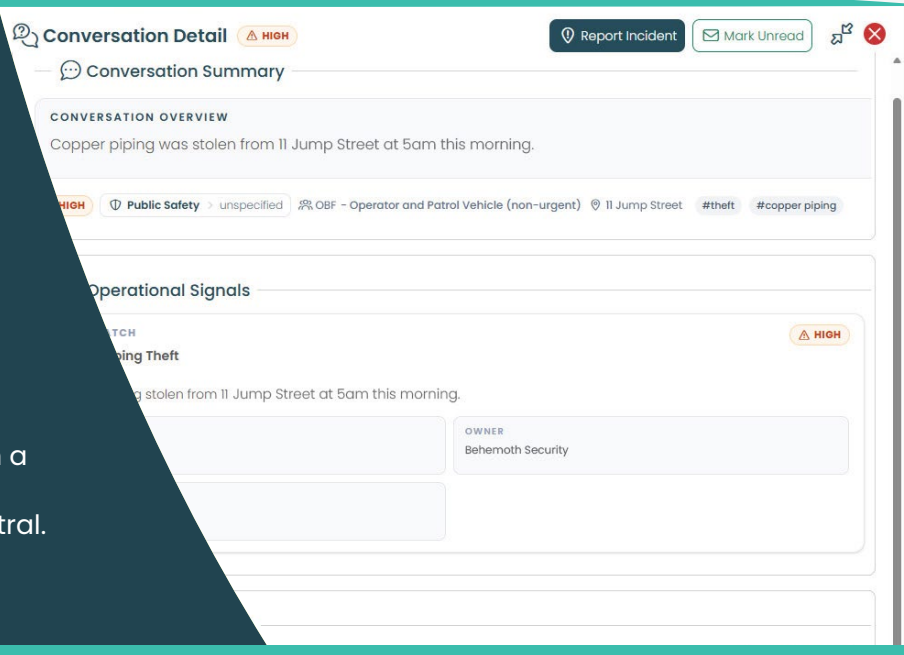
Single System

Everything lives inside Central, alongside the rest of your community

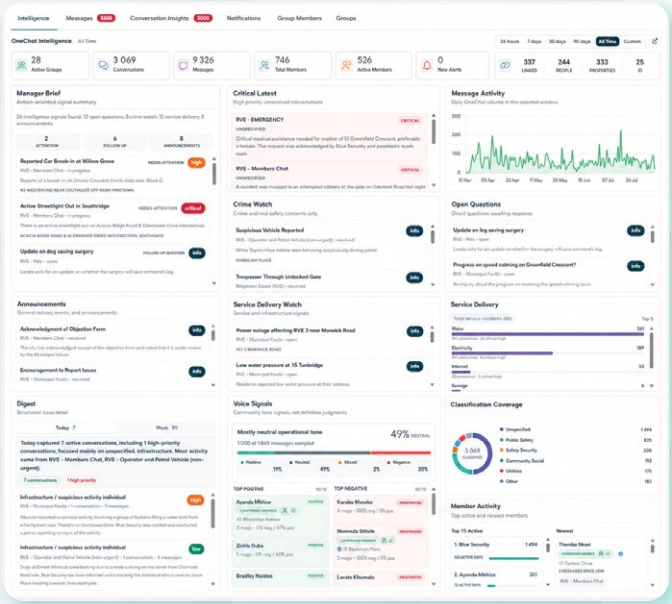
OneChat Tiers

OneChat *Observer* ★ ☆ ☆
See the groups, the members and the conversations that matter inside Central.

OneChat *Reporter* ★ ★ ☆
Everything in Observer, plus the ability to create a prefilled incident-report draft from a conversation. The manager reviews, completes and submits the report into Central.

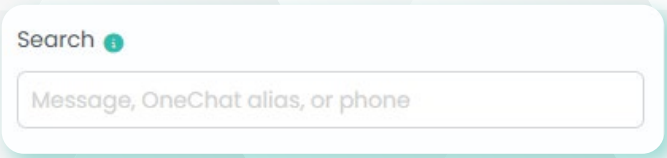


What You can See and Do



Intelligence Dashboard

A clear overview of activity across your connected groups, including important themes, service issues and priority conversations.



Searchable Message Feed

Find specific messages quickly by group, date, person or keyword.

Conversation Insights

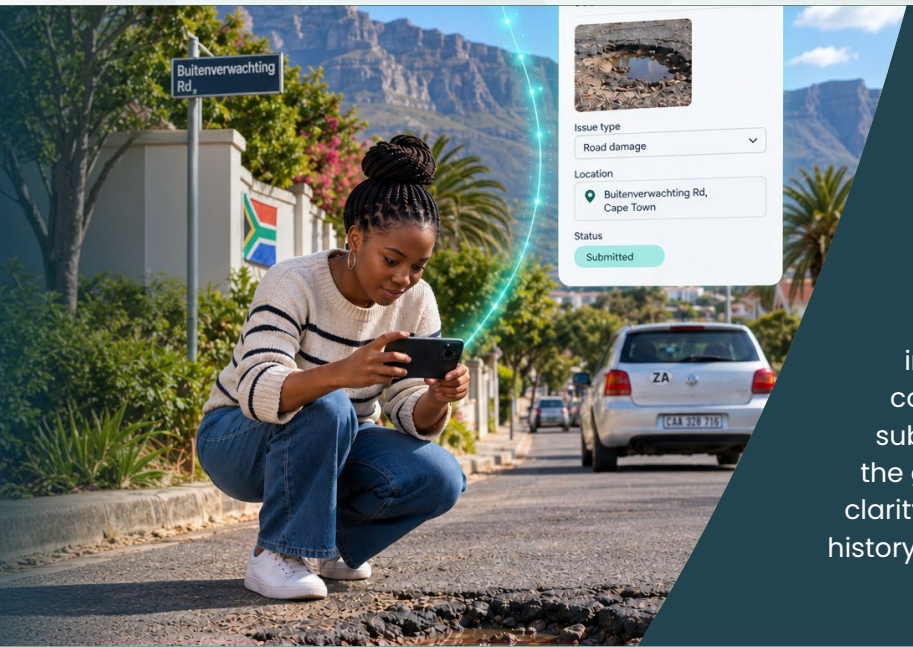
Grouped related messages structured so you can understand the full discussion at a glance.



Group Members

See who is in each group, with automatic attempts to link members to people records in Central.





Report From The Conversation with OneChat *Reporter*

When a thread needs a formal record, **OneChat Reporter** creates a prefilled incident-report draft from the conversation. Review it, complete it and submit it without rebuilding the story from the group. Address community incidents with clarity and speed, without digging through chat history to piece the story back together.

OneSpace

Purpose Built. Technology Focused.
Community Driven.



OneAccess

OneGATEBOOK

SNIPR™

OneCentral

OneConnect

BeSecure

Contact us for more info 031 035 0941 or visit www.one-space.co.za